Collaborate Ultra Virtual Bombings

Some course instructors at UTSA are reporting instances in which strangers have accessed Blackboard Collaborate sessions and caused trouble, these instances are called virtual bombings.

These *guests* are taking advantage of the guest link and telephone number and are joining the sessions anonymously.

As instructor continue the transition to online lessons and meetings, we recommend to be cautious and take the following steps to avoid virtual bombings.

- Creating a separate Collaborate session for each online meeting
- Disabling guest access and require students to join Collaborate sessions through Blackboard so participants can be identified
- Disabling private chat and muting microphones so that students will have to use the raise hand feature to be unmuted by you.

Instructions to these Blackboard Collaborate settings can be found in the following links: <u>Manage</u> <u>Attendees and Session Best Practices</u>.